

## TERMS AND CONDITIONS

CLAIMS: All items shall be inspected by shipper at the completion of the move. Any claims of damage or non-delivery must be noted on the bill of lading or inventory checklist prior to the company leaving the premises. The company shall have the right to INSPECT and REPAIR any damaged articles and it shall be the sole discretion of the this company, with the advice of a qualified repairman, as to whether an alleged damage article should be repaired, replaced or the shipper paid cash compensation. All claims must be noted on the bill of lading prior to us leaving the premises in order to be paid.

LIABILITY: We are responsible ONLY for our own NEGLIGENCE. We assume NO responsibility for loss or damage to goods caused by deterioration, an act of GOD, an act of government, or any other cause beyond our control. Our responsibility is strictly limited to \$0.60 per pound or no more than \$50.00 per article, whichever is LESS. Additional coverage may be purchase at \$10 per \$1,000 plus a \$40 application fee.

INSURANCE: At your request, the company will procure additional coverage for your benefit. You must state the FULL VALUE of the property to be moved. Otherwise the company will be liable for ONLY the LOSS times the PERCENTAGE of the value insured divided by the total value of the entire amount moved. This coverage has a deductible.

VALUABLES: We are NOT RESPONSIBLE for the contents of drawers, containers, or other items of a similar nature that are NOT PACKED by our employees. Further, we are NOT RESPONSIBLE in any way for CASH, jewelry, securities, documents, or other items of extraordinary value, even when packed by our employees. These are moved by the company at the SHIPPER'S RISK, unless specifically listed, inventoried, and documented in advance and adequate protection for same has been secured.

FRAGILE: We are NOT RESPONSIBLE for damage to fragile items unless we are paid to PACK and UNPACK them. These items include but are not limited to glass, china, mirrors, lamps shades, slate, pictures, marble, etc.

APPLIANCES: We recommend that all appliances be inspected and serviced, by a qualified service company, for safe movement. We are NOT RESPONSIBLE for damage to the mechanical functioning parts whether or not insurance is purchased.

SURCHARGES: We impose surcharges on items with extraordinary weight (usually over 300 pounds), plasma or flatscreen televisions, pianos, safes or items that are extremely tall and bulky.

BAD WEATHER: In the event of bad weather on the day of your move (snow, rain, etc.), you have a right to consider in advance if you need to reschedule. In the event of snow/sleet, customer is responsible for making sure that sidewalks and/or porches are free from snow and ice. We are NOT RESPONSIBLE for dirt, stains or the likes to carpets and hardwood floors. Our employees will take every precaution to keep tracking to a minimum, but it can not be guaranteed.

PACKING: Customer is responsible to make sure all miscellaneous items are wrapped, boxed and sealed if our services are not rendered for packing. We have a right to refuse to move items (including but not limited to lamps, marble, pictures, vases, stereo equipment, etc.) not properly boxed or crated due to insurance purposes.

TERMS: Payment is due upon prior completion of services. Payment can be made in cash, certified bank check, debit or check card or credit card.

SERVICES: Our services are provided on an HOURLY BASIS (unless a flat rate is given). You will be charged for the actual time it takes to complete the move. The time will start once we reach your residence until the time we place the last piece into your new residence. The time will be ROUNDED to the next HALF HOUR.

DEPOSITS: All deposits are non-refundable. If for any reason you have to change your move date, you have up to 30 days from the original move date to reschedule without penalties.

CONTRACT: When you agree to these terms, this shall become a contract for the services at the stated rate and will represent the entire agreement of the parties hereto. It shall apply to all services rendered by the company for the shipper as well. ONLY the COMPANY OWNER has the authority to modify THE TERMS AND CONDITIONS of this contract, even then ONLY IN WRITING. The company will not be bound by other promise or representation.